



# Product Guarantee

Aztec Tents guarantees each and every Compatible Plus product we manufacturer to be 100% compatible and interchangeable with its competitive counterpart or Aztec shall refund the purchase price with return of the product in "like-new" condition.

As with all of our products, AztecTent warrants its tent and canopy products to be free from major defects in materials and workmanship. Our warranty is extended to solely the original purchaser of the product. If you feel, upon the receipt of your product, there is a defect in part or whole of your order contact AztecTents at (800) 228-3687 to explain the defect.

Upon written approval from an AztecTents representative, you may return the product in person or via an approved freight carrier prepaid. If, after inspection of the product, AztecTents deems the defect to be that of materials or workmanship, we will at no cost to the buyer either replace the product or repair the defect and compensate the buyer for any freight changes associated with the shipping of the defective product.

Aztec Tents does not warrant damages to the product caused by normal wear and tear, misuse, shipping damage, improper installation, pollution, acts of God, and/or products that are cleaned in washing machines. Proper installation techniques as described by your Aztec sales representative are recommendations only and are not suitable for every tent installation site.



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